

Erasmus+ Courses

Fundação Cidade de Lisboa / Lisbon City Foundation
OID E10100997

MEDIATION AND INTERCULTURAL DIALOGUE

LISBON - PORTUGAL

In this Intercultural Lisbon, participants in this course will acquire knowledge, methodologies and strategies to promote the welcoming, integration and management of diversity, mobilising intercultural mediation, communication and dialogue skills.

On the stage of This Intercultural Lisbon, participants will be guided towards identifying, mobilising intercultural communication and dialogue strategies; recognising the different phases of the intercultural mediation process; and promoting the application of techniques and tools for better performance in their intercultural mediation processes.

LEARNINGS

KNOWLEDGE

› Key concepts and skills in intercultural mediation;
› Strategies for intercultural communication and dialogue.

SKILLS

› Promote diversity awareness and management activities;
› Identify appropriate pedagogical resources for intercultural mediation;
› Apply techniques and tools of intercultural mediation in diverse environments.

SCHEDULE

5 DAYS
***also available**
7 Days!

2027

MARCH 15th to 19th
JUNE 21st to 25th
NOVEMBER 15th to 19th

For groups of at least 8 participants we can adjust the Schedule according to needs.

FEE: 400€

Pre-registration

More information

+351 964581360 Lisbon City Foundation Campo Grande, Lisboa-Portugal Fundação Cidade de Lisboa

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PROGRAM

1 Mediation and Intercultural Dialogue - what is it?

› Identify and deconstruct stereotypes + contextualize
› Reflect on diversity in each context/country + systematise
› Identify and question country hosting practices
› External activity - experience Intercultural Lisbon

2 Who does intercultural mediation?

› Reflecting on the profile of key competences/competencies
› Role-play to deconstruct prejudices and work on competences
› Reflect on the development plan (packing the suitcase)

3 How do you do intercultural mediation?

› Identify emerging cultural conflicts/examples from each country
› Identify conflict-preventive intercultural competencies
› Experience the process of intercultural mediation (role-play)
› Visit - Intercultural Lisbon

4 Managing diversity in intervention settings - what challenges?

› Managing intercultural relations: experiences and professional contexts
› Welcoming and managing diversity (within and outside the organisation)

5 Emotional management in mediation processes - what now?

› Identifying emotions in intercultural mediation processes (role-play)
› Recognizing and experimenting with emotion regulation strategies
› Promoting positive intercultural environments - emotional management
› Intercultural lunch - Tasting Intercultural Lisbon

TARGET AUDIENCE

- Teachers and educators from all educational cycles
- Technicians from Civil Society Organisations and other educational agents who develop their activity in the area of support, reception and integration of migrants and in different environments.

INCLUDED SERVICES

›Certificate of attendance
›Europass Mobility Document
›Administrative support
›Coffee breaks
›Cultural Activities

FEE: 400€

Pre-registration

training@fundacaocidadedelisboa.pt

METHODOLOGIES

Practical work in groups | Short presentations on theoretical aspects | Narrations, group dynamics, music, images, videos | Sharing pedagogical resources and practical cases in order to favour the exchange of experiences | Guided cultural visits | Visual facilitation

