Erasmus+ Courses

Fundação Cidade de Lisboa / Lisbon City Foundation
OID E10100997



INTERCULTURAL COMMUNICATION

LISBON - PORTUGAL

Learn to communicate effectively with children, young people and adults from different cultures and backgrounds in our Intercultural Communication Course: develop skills to manage diversity in Lisbon. This Erasmus+ KA1 course has been designed for teachers, trainers and professionals working with migrants and in diverse contexts. It provides practical tools to improve communication, avoid misunderstandings and promote positive intercultural relationships.

SCHEDULE

5 DAYS
also available
7 Days!

2027

JANUARY 25th to 29th
MAY 3rd to 7th
SEPTEMBER 20th to 24th

For groups of at least 8 participants we can adjust the Schedule according to needs.

LEARNINGS

KNOWLEDGE

› Essential principles of intercultural communication
› Strategies to improve dialogue between cultures
› Practical understanding of diversity and inclusion

SKILLS

› Communicating effectively with multicultural audiences
› Managing linguistic and cultural barriers
› Using appropriate pedagogical tools and methods for diverse contexts

FEE: 400€

Pre-registration

More information

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PROGRAM

1 Intercultural Communication – whatisit?

› Fundamentals of communication
› Reflection on stereotypes and prejudice
› Strategies to communicate in diverse settings
› External activity: Intercultural Lisbon

2 Key Competences for Communication – who is capable?

› Intercultural competence profiles
› Role-play to identify communication barriers
› Testing tools for effective communication
› Intercultural snack – taste the diversity

3 Intercultural Communication – what is it?

› Communication dynamics, trust and engagement
› Strategies to improve intercultural dialogue
› Practical exercises
› Pedagogical visit – Discover Lisbon through the voice of a migrant

4 Communicating in Diverse Educational Contexts – challenges and tools

› Communication challenges with migrant communities
› Intercultural welcoming strategies
› Inclusive communication practices

5 Intercultural Dialogue and Emotional Management – what strengths do I have?

› Identifying and managing emotions in intercultural interactions
› Activities to work on emotional awareness
› Techniques for empathetic communication

TARGET AUDIENCE

- Teachers and educators
- Trainers and youth workers
- Psychologists, social workers, mediators and community educators
- School counsellors and pedagogical teams
- Professionals working with migrants in schools, NGOs or community projects

INCLUDED SERVICES

›Certificate of Participation
›Europass Mobility
›Coffee breaks
›Administrative support
›Cultural activities

FEE: 400€

Pre-registration

training@fundacaocidadedelisboa.pt

METHODOLOGIES

The course uses practice-based learning methods:
Group dynamics | Role-play and simulations | Narratives and storytelling | Guided cultural visits | Visual facilitation | Sharing useful resources for communication in multicultural contexts

