



CLAIM GUIDE

DIGITAL MOBILE KEY (CHAVE MÓVEL DIGITAL) FOR FOREIGN NATIONALS

WHAT IT IS AND HOW IT WORKS

The **Digital Mobile Key (CMD)** is a state-certified authentication method issued by the Portuguese Government. It allows both Portuguese citizens and foreign nationals to verify their identity online and access a wide range of public and private online services using a single login.

The CMD links the user's identity to their identification document and uses a mobile phone number (and/or email address) for authentication and account recovery purposes. For foreign nationals, the CMD is linked to their **passport** or **residence permit/residence card**.

WHAT THE CMD CAN BE USED FOR

With the CMD, you can, for example:



Access the Portuguese Tax Authority Portal (Portal das Finanças)



Log in to Social Security Direct (Segurança Social Direta);



Use NHS (SNS) services and other Portuguese Public Administration portals



View and manage procedures with public authorities (for example, Habitar Lisboa)



Sign electronic documents where this functionality is available



Access platforms provided by private organisations that accept authentication using the Digital Mobile Key

The CMD makes access to digital services simpler, allowing many procedures to be completed more quickly and reducing the need to attend services in person.

HOW TO ACTIVATE THE CMD (FOR FOREIGN NATIONALS)

Foreign nationals can request activation of the CMD in person at a **Citizen Space** (Espaço Cidadão) service point or at a **Portuguese consular office**.

To complete the process, the following documents and information are required:



**Passport OR
Residence
Permit/Residence Card**



**Portuguese Tax Identification
Number (NIF)** (mandatory if
activation is carried out using a
residence permit or residence card)



**A valid mobile
phone number**

HOW TO USE IT: TWO-FACTOR AUTHENTICATION

Authentication using the CMD is straightforward and requires two mandatory security steps:

- 1 **Digital Mobile Key PIN** (chosen by the user during the activation process);



- 2 A **temporary numeric security code**, which can be received via:



SMS



Email



The gov.pt mobile app



QR code scanning (using the gov.pt mobile app)



For more information:

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CLAIM - Centro Local de Apoio à Integração de Migrantes



Fundação Cidade de Lisboa



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